DATE: October 16, 2026

TO: Commonwealth of Kentucky Medicaid Prescriber Network

FROM: MedImpact Healthcare Systems

Subject: KY Medicaid Pharmacy Network Provider Webinar Forum- 4th Quarter; October Session

Webinars: In a continuing effort to provide up to date information and an opportunity for providers to ask questions of MedImpact regarding the Kentucky Medicaid MCO single PBM program along with the change of PBM vendors for KY FFS Medicaid effective January 1, 2024.

***A copy of the deck will be available after the webinar has ended on the MedImpact provider portal. Please visit: https://kyportal.medimpact.com/provider-documents/provider-webinars**

****The meeting will be recorded via Microsoft Teams and a list of attendees will be shown on the screen. MedImpact plans to post the recording on the internet and end the recording prior to the Q&A section.**

PLEASE NOTE: We request that you **mute** your phone lines while on the call unless speaking.

Date	Topic	Contact
Wednesday **October 28, 2026** **10:30AM – 11:30AM EST**	Program updates and provider Q&A's	Webinar URL: Join the meeting now **To use the link above please download the Teams application on your phone.* Join By Entering Meeting ID In Microsoft Teams Meeting ID: 240 013 584 593 752 Attendee Passcode: 7SV9Ka6d Call In (audio only) 1-858-252-2734,,#833506889# Phone Conference ID: 833 506 889#

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KY MCO Contact Information

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week]; Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	

KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week]; Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	

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