EMERGENCY PREPAREDNESS

PHARMACY COMMUNICATION

Effective: **June 29, 2026**

Payer: **Commonwealth of Kentucky Medicaid Pharmacy Network**

Emergency: Emergency Declaration Declared in Kentucky Due Widespread Flooding

BIN	PCN	Group
023880	KYPROD1	KYM01
026309	KYPROD1	KYF01

Kentucky Medicaid has activated the emergency service to allow the appropriate submission clarification code to override certain denials for members displaced by flooding in the following counties: Bullitt, Clinton, Cumberland, Garrard, Grayson, Hart, Jackson, Jessamine, Madison, Meade, Mercer, Metcalf, Ohio, Spencer and Wayne. The Executive Order is effective immediately and remains in effect through July 29, 2026, unless modified or terminated earlier by the Governor.

MedImpact will follow the guidelines recommended by the National Council for Prescription Drug Programs (NCPDP) in the NCPDP EMERGENCY PREPAREDNESS GUIDANCE. Detailed information is included within our Payer Sheet and defined below:

Patient Segment

Enter demographic information (optional) from where the patient has been displaced. This may/may not be where the patient is residing during the emergency.

322-CM	Patient Street Address	The street address of patient's home.
323-CN	Patient City Address	The city of patient's home.

324-CO	Patient State/Province Address	The state of patient's home.
325-CP	Patient Zip/Postal Zone	The zip/postal code of patient's home.

Claim Segment

Submission Clarification Code (420-DK) = 13

Prescriber Segment

Prescriber Id (411-DB) may be used to submit the pharmacist NPI in situations when the pharmacist may prescribe. In this case only a qualifier of 01 is valid.

For any questions regarding these procedures please call our Pharmacy Help Desk.

KY MCO Contact Information

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week]. Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	

KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week] Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	