



DATE: January 24, 2025
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: **OTC Vitamin & Mineral Fill Limit**

Status: Effective March 15th 2025, the Commonwealth of Kentucky Department of Medicaid Services (DMS) will implement a fill limit on the covered OTC vitamin and mineral supplements. Fee-for-Service (FFS) and Managed Care (MCO) members can receive a maximum of 4 claims of vitamin and mineral supplements per member per 28 days. Please note, this restriction does not apply to prenatal vitamin products. As this is an administrative edit, prior authorization requests for receiving more than 4 claims per 28 days will be dismissed.

The Over-the-Counter (OTC) Drug List for FFS and MCO can be found at:
<https://kyportal.medimpact.com/medicaid-provider-portal/medicaid-provider-portal-home>.

KY MCO Contact Information

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week];Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	

KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week] Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	