



DATE: February 14, 2025
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: **FFS Missing OTC Coverage**

Status: MedImpact recently identified that fourteen products were not added to over-the-counter (OTC) coverage for the Fee-for-Service (FFS) program. This was corrected on 01/28/2025 and backdated to the beginning of the program on 01/01/2024. If a covered product was dispensed, please re-process the claim for reimbursement. If a claim older than a year needs to be re-processed, please request an override (contact information below). The impacted products are as follows:

Product Description
BENZOYL PEROXIDE 6% CLEANSER
CALCIUM CITRATE/VITAMIN D3 1000-10/30 LIQUID
COVID-19 TEST SPECIMEN COLLECT
L. RHAMNOSUS GG/INULIN 10B-200 MG CAP SPRINKLE
L. RHAMNOSUS GG/INULIN 10B-200 MG CAPSULE
L. RHAMNOSUS GG/INULIN 20B-200 MG CAPSULE
LACTOBACILLUS RHAMNOSUS GG 15B CELL CAP SPRINKLE
SALICYLIC ACID 3% SHAMPOO
SALICYLIC ACID 40% ADH PATCH
THIAMINE HCL 100 MG TABLET
THIAMINE HCL 50 MG TABLET
THIAMINE MONONITRATE (VIT B1) 100 MG TABLET
VITAMIN A 300 MCG CAPSULE
VITAMIN A PALMITATE 3000 MCG CAPSULE

Of note, the impact was limited to the FFS program and the Managed Care (MCO) program was unaffected. The OTC drug lists for FFS and MCO can be found at:
<https://kyportal.medimpact.com/provider-documents/drug-information>.



KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week] Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	