DATE: March 14, 2024

TO: Commonwealth of Kentucky Medicaid Pharmacy Network

FROM: MedImpact Healthcare Systems

Subject: Pharmacy New Enrollment or Change of Ownership (CHOW)

Status: **The following is important information related to the maintenance of pharmacy information with the National Council for Prescription Drug Programs (NCPDP). **

Per standard practice, MedImpact uses data supplied by NCPDP to support accurate adjudication and payment processing for pharmacy claims. NCPDP data includes a cross-walk of pharmacy National Provider ID (NPI) to NCPDP Provider ID that allows identification of a pharmacy using the claimed NPI. All pharmacies that submit claims to MedImpact must be included in this NCPDP cross-walk and must be active and effective in the NCPDP database. **Enrolling in the Commonwealth of Kentucky Medicaid Program prior to NCPDP enrollment or executing a Change of Ownership (CHOW) that would result in a new NPI that is not associated with an active NCPDP Provider ID will result in claim denials.**

The Kentucky Department for Medicaid Services (DMS) makes the following recommendations:

New Kentucky Provider Enrollment
Pharmacies should confirm with NCPDP that their NCPDP Provider ID is active in the NCPDP system prior to completing a Kentucky Medicaid provider enrollment.

Change of Ownership (CHOW)
Pharmacies should inquire with NCPDP on the time frame to complete their application for their NCPDP Provider ID and coordinate with the Commonwealth to ensure it is active prior to their Kentucky Medicaid enrollment start date.

1. Pharmacies should confirm with NCPDP that their NCPDP Provider ID is active in the NCPDP system prior to submitting a CHOW application.
2. Pharmacies may submit a hardship letter, which allows them to utilize the NPI associated with the seller's Medicaid ID to submit claims while waiting for their new Medicaid ID.
3. When a pharmacy submits a CHOW application, they may inform Kentucky DMS Provider Enrollment of the CHOW ID so the application can be prioritized and processed more efficiently.

Helpful Links:
Welcome to NCPDP
NCPDP Provider ID FAQ (Independent)
NCPDP Provider ID FAQ (Chain)
NCPDP check list for credentialing and new applications

KY MCO Contact Information

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week];Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	

KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week] Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	