



DATE: December 11, 2023
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: **Holiday EOB Schedule Impacted – Year End 2023**

Status: Please be advised that due to the Year End holidays, electronic and paper check payments made for the Thursday, December 14th and 21st EOB cycles may experience an estimated two to four calendar days processing delay in your receipt of electronic payments or paper checks. However, if MCO funding is delayed, this delay could be extended to the next payment cycle. We apologize for any inconvenience.

*Individual banking institution policies re: application of ACH payments may vary; dates provided are estimates only.

Contact Information: If you have any questions, please contact MedImpact's Kentucky Team at:

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