



DATE: August 25, 2022
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: **State of Emergency Declared – EMERGENCY SERVICE ENDING 8/31/2022**

Please be advised the emergency service allowing the appropriate submission clarification code to override certain denials for members impacted by the floods on July 27, 2022, for the following counties: Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley and Wolfe is ending August 31, 2022.

MedImpact will follow the guidelines recommended by the National Council for Prescription Drug Programs (NCPDP) in the NCPDP EMERGENCY PREPAREDNESS INFORMATION Version 1.5 published July 2018.

If an impacted member presents at a pharmacy for a refill and identifies him/herself as an affected member, the pharmacist will have the capability to use the Submission Clarification Code (420-DK) = 13 to indicate Payer-Recognized Emergency/Disaster Assistance Request - The pharmacist is indicating that an override is needed based on an emergency/disaster situation recognized by the payer. This override will allow pharmacy providers to override claim denials for early refill and accumulated quantity edits only. All other edits will remain in place including prior authorization and eligibility. Detailed information is included within our Payer Sheet and defined below:

Patient Segment

Enter demographic information (optional) from where the patient has been displaced. This may/may not be where the patient is residing during the emergency.

322-CM	Patient Street Address	The street address of patient's home
323-CN	Patient City Address	The city of patient's home
324-CO	Patient State/Province Address	The state of patient's home
325-CP	Patient Zip/Postal Zone	The zip/postal code of patient's home



Impacted Members

Please advise all impacted members to call the member line if they have any questions.

Member line: (800) 210-7628

Contact Information: If you have any questions, please contact MedImpact's Kentucky Team at:

Program Questions: KYMCOPBM@MedImpact.com

Pharmacy Help Desk: (800) 210-7628 BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01