



DATE: June 8, 2021
TO: Third Party/Pharmacy
FROM: Pharmacy Network Management
MedImpact Healthcare Systems
Subject: Remittance Advice Preference

As previously communicated, effective July 1, 2021 MedImpact Healthcare Systems, Inc. will begin processing pharmacy claims and prior authorizations for all Kentucky Medicaid Managed Care Organizations. Since you are already enrolled in Kentucky Medicaid, there is nothing you need to do. MedImpact will use the Commonwealth's existing pharmacy network for the Medicaid Managed Care pharmacy program.

The purpose of this communication is to inform you of your options for receiving your remittance advice to accompany claim payments.

1. You may obtain a .pdf version of your remittance by logging into the MedImpact Pharmacy Portal at <https://pharmacy.medimpact.com>. Login using your NCPDP credentials and click on Remittance Reports in the menu on the left. You must enter your MedImpact Chain ID which will be on your check or payment to obtain the remittance advice.
2. If you wish to receive an 835 electronic remittance file, there are two options:
 - a. If you use a third party reconciliation vendor, ask the vendor to submit a request to MedImpact at (PharmacyOperationsSups@mediimpact.com) to have your remittance routed to the third party vendor.
 - b. If you wish to receive an 835 file directly from MedImpact, we will need to setup a secure FTP folder for you to log in and pull the file. Please email PharmacyOperationsSups@MedImpact.com and request a connectivity form. Once you complete the form, we will exchange PGP keys for security and



setup the folder.

Thank you for your assistance with this matter. If you choose an 835 electronic file, please take action on one of the above choices prior to 7/1/2021 to ensure timely setup and delivery of the file.

If you have questions, please send them via email to:

Pharmacyoperationsups@medimpact.com.

After 7/1 you may also contact us by phone at 800-210-7628.

We look forward to working with you on the Kentucky Managed Medicaid program.