



DATE: July 6, 2023
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: **Pharmacy Payment Delay**

Status: Please be advised that due to a late payment received from a Kentucky Medicaid MCO for the EOB cycle ending June 30, 2023, payments issued to Kentucky Medicaid providers on Friday, July 7, 2023, may be incomplete. All funds received in a timely manner have been released to pharmacies and will appear as EFT payments or paper checks per the normal payment schedule. We anticipate the balances due to pharmacies for this EOB cycle will be released on Friday, July 14, 2023, along with payments for the subsequent EOB cycle.

MedImpact Contact Information:

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week];Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	